

8th Grade – Unit 4: On the Phone



LISTENING ACTIVITY

PART 1: Listen carefully to the conversation. Choose the correct answer for each question based on what you hear.

1. **Who is calling?**
 - a) The patient
 - b) The doctor
 - c) The nurse

2. **What is the purpose of the call?**
 - a) To ask for help
 - b) To make an appointment
 - c) To cancel an appointment

3. **When is the appointment?**
 - a) Monday at 11 AM
 - b) Tuesday at 10 AM
 - c) Friday at 9 AM

4. **Who says “See you...!”**
 - a) The caller
 - b) The doctor’s assistant
 - c) The nurse

PART 2: Read the statements below. Decide if each statement is true or false based on the conversation you heard. Write “**True**” or “**False**”.

- The appointment is on Monday. _____
- The caller asked for an evening appointment. _____
- The doctor’s office assistant is polite. _____
- The caller already knew the appointment time before calling. _____

PART 3: Based on what you heard, complete the sentences with the correct information from the conversation.

- The caller asked for a(n) _____.
- The appointment is on _____ at _____.

8th Grade – Unit 4: On the Phone



Listening Transcript:

A: Hello! This is the doctor's office. How can I help you?

B: Hi! I want to make an appointment, please.

A: Sure! What day is good for you?

B: Can I come on Monday?

A: Let me check... Yes, Monday at 11 AM is available.

B: Okay, thank you!

A: You're welcome. See you on Monday at 11!